

**Tom**Ferry

## #1 COACH in Real Estate Training





Proud to be recognized as the #1 coaching and training company in real estate.











# Who's in the Room? How many Listings are you planning to take this year?

#### **OUTCOMES!**



CLARITY.



**ACCELERATE OUR RESULTS.** 



PRUNE BEFORE ADD.



SHARPEN THE EDGE.



LIST WAY MORE HOMES IN 25.



"Less Effort, More Results!"



# Thank My Partners!



"Less Effort, More Results!"



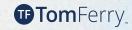
# Did You Know I Coach & Train the Amazing Teams With...

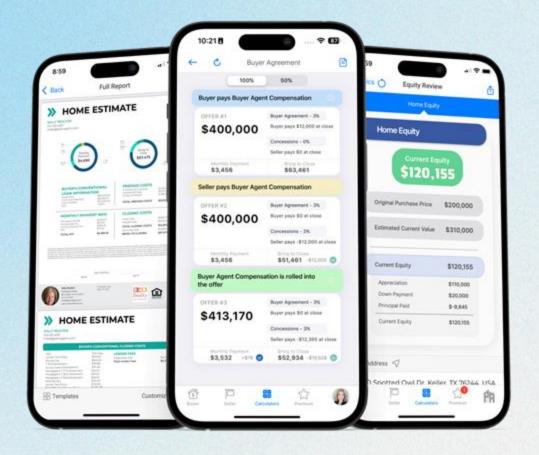


Fidelity National Title



LandCastle Title Group









FidelityAgent

LandCastleTitleAgent

**Powered By** 

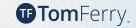
#### PalmAgent

Real Estate's #1 Closing Cost



Tampa EDGE

Scan to Download



# Why Are You Here?

#### AGENTS JOIN US FOR 10 REASONS

- 1. More <u>Listings</u>
- 3. Better Marketing
- 4. Improve Skills
- 5. Bigger Brand

- 6. Improve Profit
- 2. More Referrals 7. Scale Themselves
  - 8. Save Time
  - 9. Expand Community
  - 10. More REVENUE!



"Less Effort, More Results!"





# "Can 2025, be one of my best years ever?"

## 2025 is the year of... UPII 1 \$



# C: "Will My 2025 Listing Goals Require a Different Version of Me?"

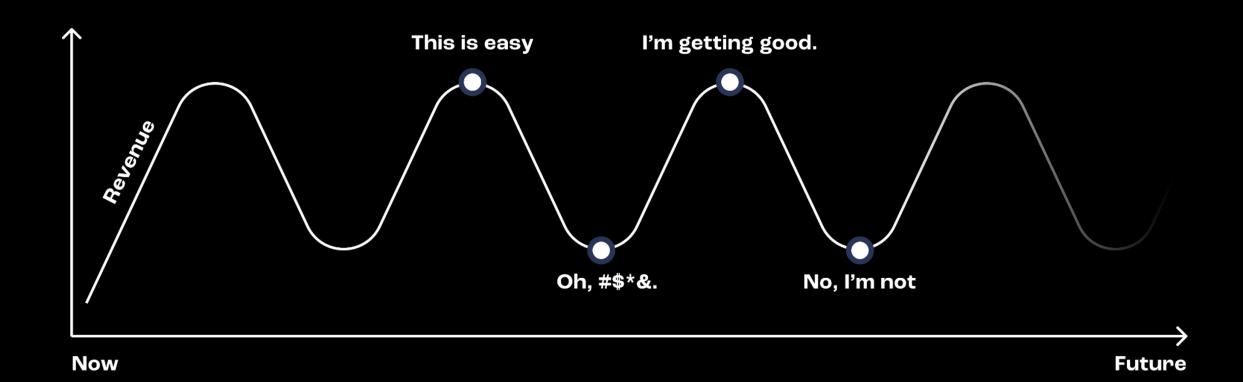
# Am Lopen Minded? Coachable?

## "If Was Your coach... & you wanted more istings..."

### You don't have a Listing Attraction Problem. you have a Confidence Problem!

- 1. Marketing Confidence
- 2. Appointment Setting Confidence
- 3. Presentation (UVP) Confidence
- 4. Objection Handling Confidence
- 5. Service Level (help) Confidence

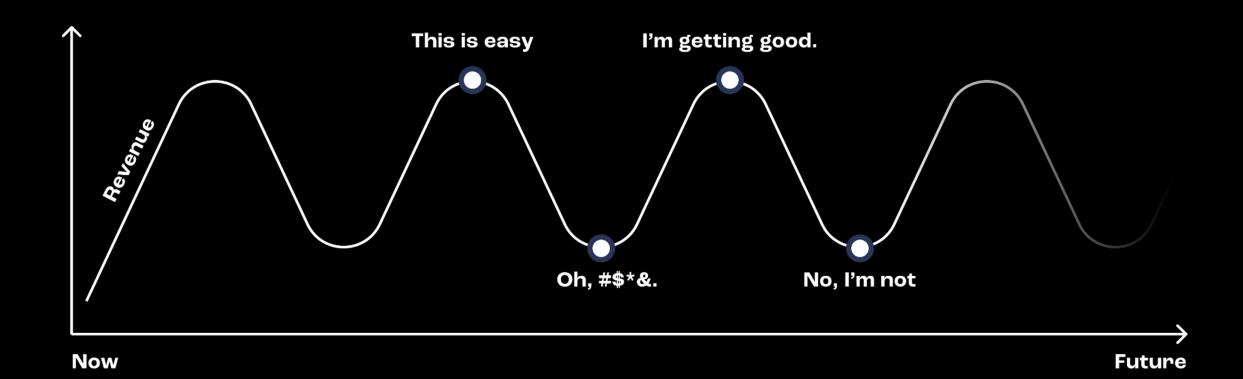
#### Vicious Cycle







#### KILL The Vicious Cycle



## "If Was Your coach... & you wanted more istings..."

## 1. Prioritize Proven L.A. Marketing

# Is there BAD vs GREAT Marketing?



# Did you hear about your neighbor?



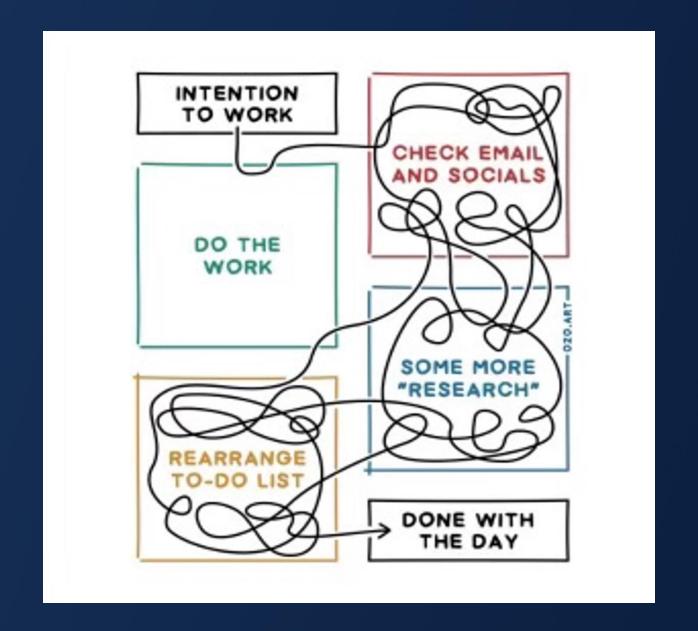
5,700 mailed. 1952 scans. 37 full form fills. 1.89%

### Jimmy MACKIN

5+ Proven Listing
Attraction Marketing
Campaigns



# "What stops us from marketing consistently?"



### You don't have a time management problem, you have a prioritization problem!

## F Was Your coach... & you wanted more listings...

## 2. Close the gap on the 6% + ACC

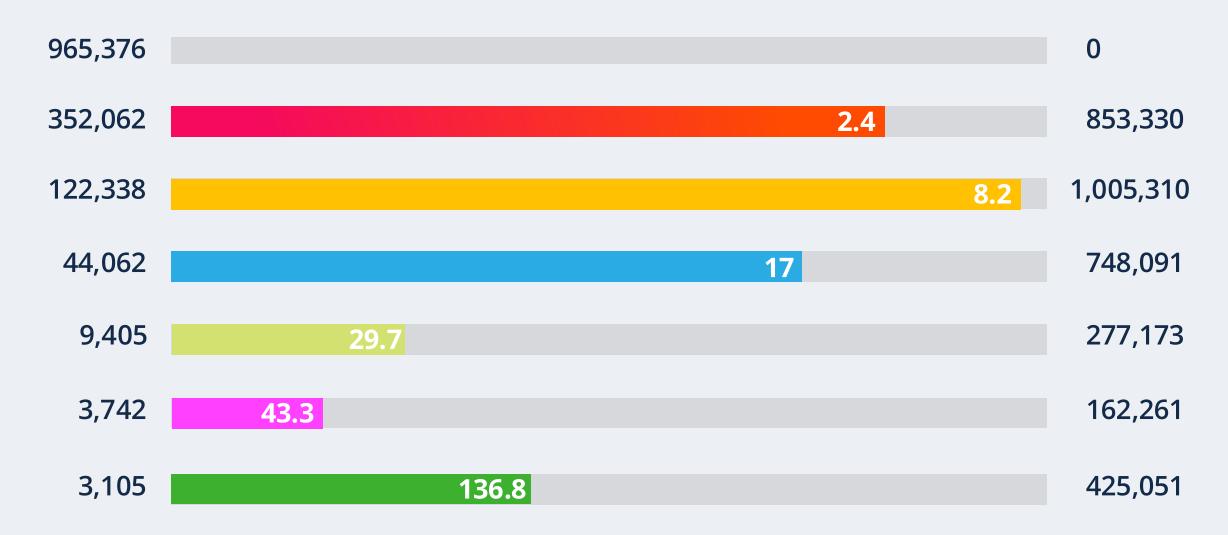


# Who Listed/Sold all Listings in 2024?

How Many Did I List & Sell?

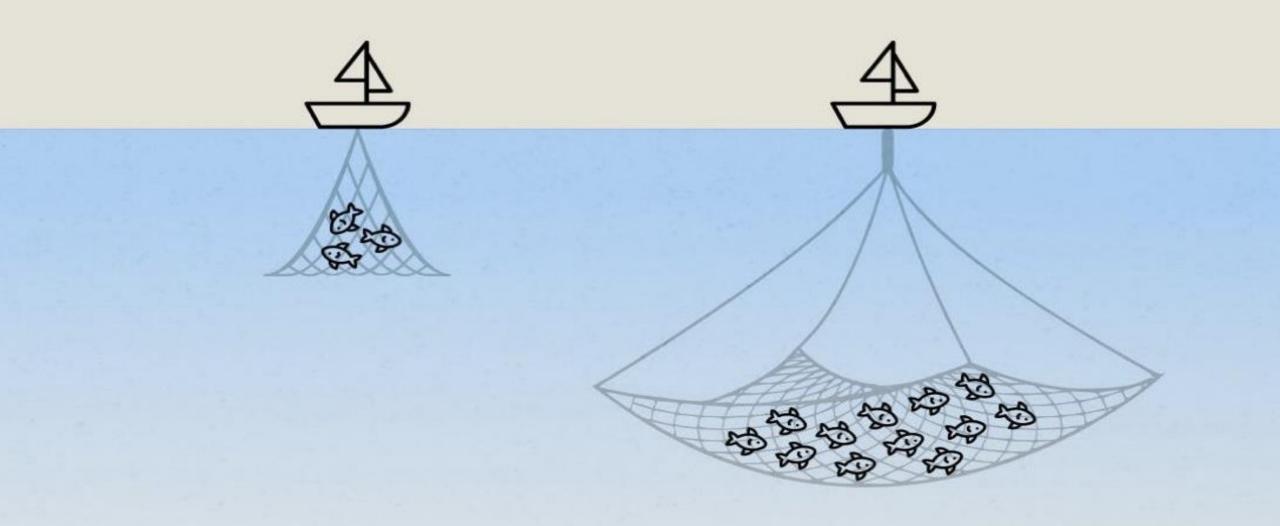


#### **# OF LISTINGS SOLD**



<sup>\*</sup>National Listing Sold Data by Agents 2024

# How many contacts do I have in my CRM/Phone?



"Fish where the fish are."

## But YOU Have a

Problem.





#### The Tom Ferry & Revaluate Database Case Study

### 8 Agents/Teams 500,000 Database Contacts...

#### **Missing Information**

**№ 1. Mailing addresses: 250K** 

2. Email addresses: 125K

**3. Phone numbers: 70K** 





The Tom Ferry & Revaluate Database Case Study

### What the audit revealed...

Listings sold in your database, by other agents\*...

1. LOST listings sold: 5,161

2. LOST Listing volume: 2.57 Billion

3. LOST Listing commissions: \$50 - \$70M

# Clean Up Your Mess! You're Losing Listings!

### 1. What's worked historically?

2. Where have I generated listings, but I was inconsistent in my marketing/execution?

3. Where am I placing marketing bets?



### Q: Where Am I Most Likely to Find Sellers?

- My Past Clients & Sphere
- Geographic Farming
- Holding Mega & Open Houses
- Doing Direct Mail "I have a buyer" with a QR code
- Arbitrage Sellers (Z, RDC, SOLD, HomeLight) sites
- Social Content that Generates Sellers

- Doing Niche Farming
- Circle Dialing / Door Knocking Around Recent Sales
- Agent-to-Agent Referrals
- Google Advertising PPC/GLSA
- Marketing to NOO / Investors
- Join Networking Groups
- Expired Listings

### 7 More Listing Attraction Sources

- 1. 70+ year old homeowners, in two story homes as a niche farm. Direct mail, handwritten notes, drop note cards, a fridge magnet, drop a professional CMA, with stories about the neighborhood. Become their agent.
- 2. List/buy under built lots, zoned for R2+ with an SFR Jim Allen
- 3. Expired listings (because of who you are in the market).
- 4. Seminars for home sellers Maureen Folan
- 5. Listing Airbnbs in market that have become saturated or the local legislation has changed.
- Build your own professional network of service providers.
   Help them grow Amy Stockberger
- 7. Pick a niche (w/ a large enough TAM) and become the expert



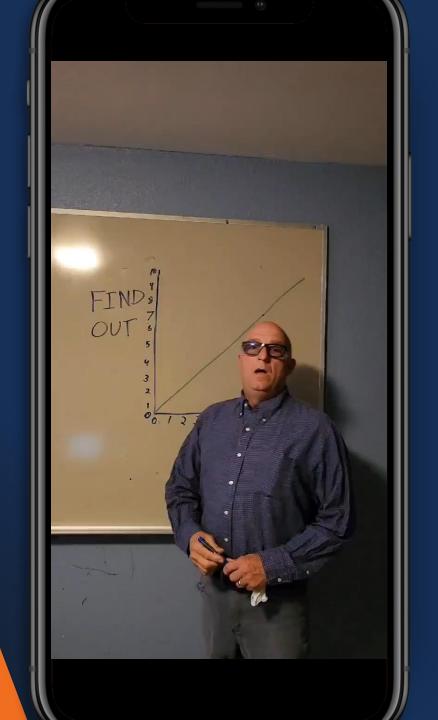




# Decide and Fully Commit



# Q: What are my 3 Listing Attraction Priorities?



**TFTom**Ferry.

## How to Find Out What Works?



# 3. Focus & Cut Distractions!



# "What ARE the leading indicators of MY success?"

(the cause of your effect)



# The Ultimate Success Formula!

### The Formula is

- 1. Get Appointments
- 2. Go on Appointments
- 3. Signed Contracts
- 4. Repeat

Actions Express Priority. We are what we repeatedly do. NOT what we express to the world. What we actually do."

## What distracts me? What Do I need to Prune? How often do you attempt multi-tasking?

## Who Can Count?

### PITFALLS of TASK SWITCHING:

50%
More
Errors!

40% Less Effective!

# DISTRACTION-FREE ACTION SOLVES EVERYTHING!

#### **FOCUS ON YOUR 2025 GOALS**



**EVERYTHING ELSE IS JUST A DISTRACTION!** 

# F Was Your coach... & you wanted more listings...

# What will I Decide & commit to?

# Break



David CHILDERS





# COMMIT TO



# How's Your Mindset?



# DECIDE and FULLY COMMIT



What's "THE" question I get asked the most?

"After 70,000 hours of coaching, what is it that separates, **BAD from AVERAGE, GOOD from GREAT**, **GREAT from EXTRAORDINARY?"** 

### 4 Types of Real Estate Agents

#### **Dabblers**

Prey to "shiny pennies."
Looks for the easy route.
Ruled by inconsistency.

#### **The Committed**

Has a "growth mindset."
Capable of more. Decisive &
Committed. All About Action

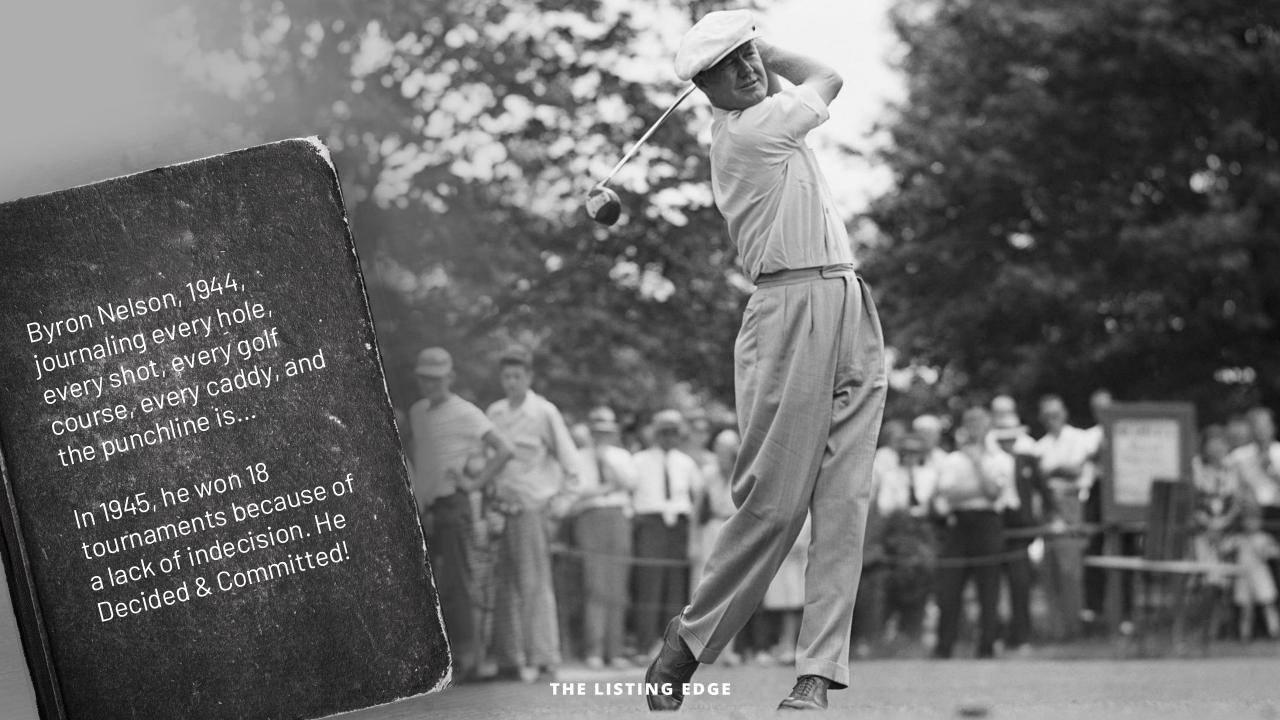
#### The Wingers

They "wing" everything; operates from memory. Everything takes too long

#### The Know-it-All's

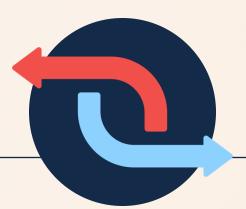
Self explanatory. Their knowledge is their financial ceiling. IYKYK





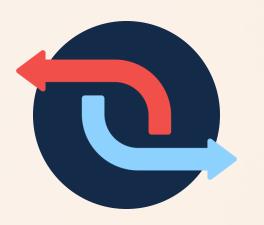


# Decide and Fully Commit



# What is the opposite of decisiveness?

# Helplessness



# Has there ever been a time when you waited to long to make a decision?

Have you ever missed an opportunity because you couldn't make a decision?

Has a client of yours ever lost, because they couldn't make a decision?



## They make decisions, FASTER!

- Clear on what I want?
  - **2** What has to be eliminated?
  - What has to be added?
- What has to be delegated?
  - What has to be "parked", to deal with later, "Not right now?"



# DECIDE and FULLY COMMIT





LISTING EDGE V

# Jimmy MACKIN



# COMMIT TO

# Why Most Agents Fail to Earn What They Deserve?

**UNDER 30 DAYS** 

8%

**MONTHS 2-3** 

MONTHS 4-6

**MONTHS 7-12** 

12 + MONTHS

27%

33%

22%

10%

Most quit here

BoomTown!

## It's not the Leads, it's the Follow Up

Lead "Batting Averages" on Closed - By Assigned Agent; At least 15 total closed or missed transactions

Assigned Agent	Leads	Closed	% of Leads Closed	Missed	% Share of Closed to
John	235	6	2.6%	17	26%
Christine	261	6	2.3%	25	19%
Alex	2090	9	0.4%	184	5%
Jennifer	332	9	2.7%	27	25%
Jake Jake	141	9	6.4%	12	43%
Kayla	153	4	2.6%	11	27%
Kristina	209	8	3.8%	25	24%
Lindsay	188	7	3.7%	23	23%
Matt	242	7	2.9%	27	21%
Cal	252	7	2.8%	33	18%
Shannon	270	13	4.8%	26	33%
Joan	76	6	7.9%	10	38%
Total	4416	91	2.1%	419	18%



# So, What am I Really Saying?

### I need a schedule that causes conversion

8:15am - 9pm

9am - 11am

11am - 12pm

**12pm - 1pm** 

1pm - 3pm

3pm - 6pm

6pm - 9pm

Prior 24hr follow up

Have conversations, set appts (new + follow up)

Training or staff meeting

Working lunch (simple follow-up / text / emails)

Personal time / errands / attend closings

Appts / afternoon follow up/prospecting

Quiet time @home / correspondence



### Stop Following Up, "Checking In" & Chasing

I bet you're a lot like me... and you work from a calendar... OR... "the fact that we're both busy people..."

Since you guys want to start the process in (time frame)

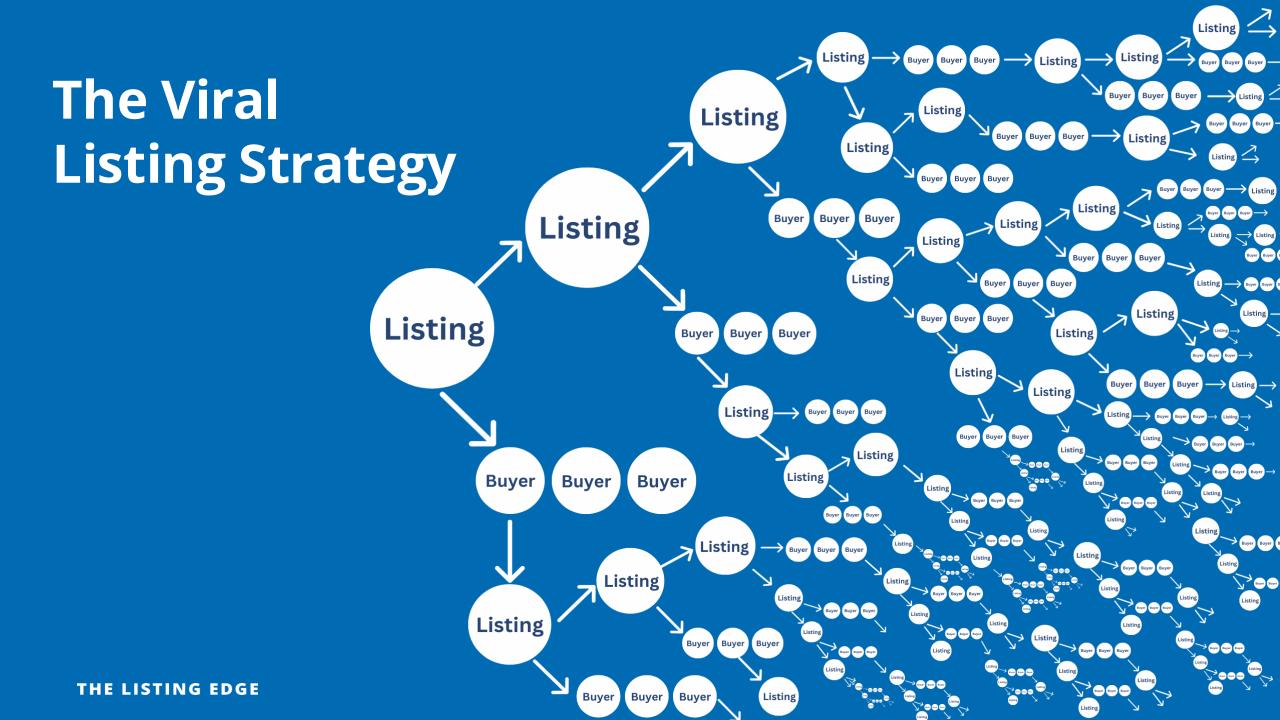
**Buyer:** Let's pencil in a time to touch base, get caught up on the market, interest rates, recent sales in (1/2 the time frame) so (month), beginning or end better for you? Beginning of the week or end? Morning? Afternoon? Okay... lets do (exact time) cell or zoom? Great I'll email you a calendar invite... (pause). Sent. (name) if ANYTHING comes up... would you just text me?

### Stop Following Up, "Checking In" & Chasing

I bet you're a lot like me... and you work from a calendar... OR... "the fact that we're both busy people..."

Since you guys want to start the process in (time frame)

**Seller:** Let's pencil in a time to start the pre-selling strategy session... (1/2 the time frame) so... (month), beginning or end better for you? Beginning of the week or end? Morning? Afternoon? Okay... lets do (exact time) cell or zoom? Great I'll email you a calendar invite... (pause). Sent. (name) if ANYTHING comes up... just text me... in the mean time... don't do anything to home until our strategy session okay?



How to create incredible video testimonials with clients?

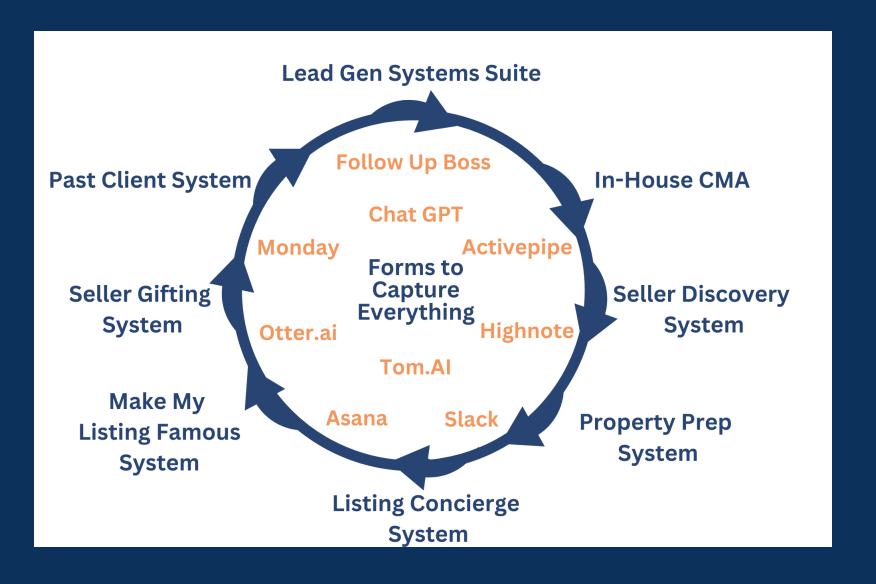
Post Close. Invite to a zoom & ask these questions +



What fears did you having about buying or selling your home? What process did you use to select us or me to represent you? What would you do differently?

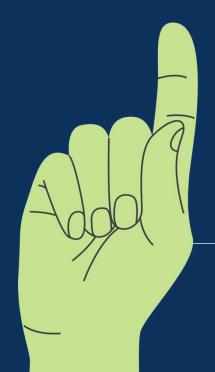
How did we handle the process for you? (then: any recommendations to improve?) Would you recommend me/us to your friends? (if yes, why?)

### **BUILD YOUR LISTING FLYWHEEL**



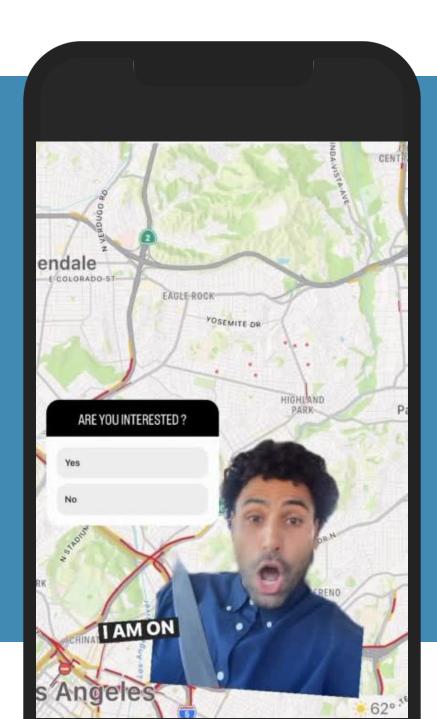
## How do I turn one into 2 listings?

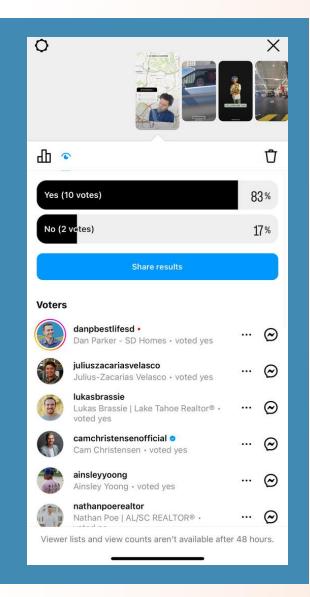
Let your data base know before your next listing



"I'm about to go meet with another potential seller..."







Convert the email to a "story" for even more engagement

THE LISTING EDGE

000

Subject Line: : I'm about to go meet a potential seller..

I can't share too much yet, but I'm about to meet up with a potential seller who's thinking about listing their home.

What I can tell you is that homes like this typically sell above ask in just a few days

If you already know that you'll want the details, reply with "VIP."

I'll add you to my VIP list, and send you more information as soon as I can.

7

Tell them what happens next

### Attention: Turn one into 2 listings?

- 1. Email your whole data base before your next listing appointment "I'm not sure if this is for you..."
- 2. Throw a Mega Open House for the neighbors!
- 3. Mail a "first time on the market in (x) years" mailer
- 4. If the properties "HOT" host a 8 hour open house!
- Build an LP with all the details of the listing sale For pre and post marketing.
- 6. Do an Instagram poll "Do you know someone who wants to live in (city/neighborhood)?" and "Would you live in a home like this?"
- 7. How we did it Mailer (aka a just sold mailer) with a QR code.



#### WHO YOU WORK WITH MATTERS!

A home is worth what a buyer is willing to pay for it. The wrong agent and the wrong strategy will cost you thousands of dollars. Call Robert Mack if you're interested in selling while the market is still in your favor!

#### How We Did It!



#### CONTRACTOR PROPOSALS

- » Bulk Item Removal
- » Design/Staging
- » Pre-listing termite inspection
- » Grout cleaning and paint touch up

WEEK 2

#### SELLER PREPARATION

- » Minor Repairs Made
- » Grout cleaning and painting
- » Removal of all personal belongings
- » Light cosmetic upgrades

WEEK

#### **DESIGN PROJECT+ PRE-MARKETING**

- » Fully stage to show like a model home
- » Initiate coming soon marketing campaign

WEEK

#### ON MARKET

- » 22 Point RMG Modern Marketing Plan
- » Aggressive pricing strategy to maximize home exposure
- » Maximize accessibility
- » On Demand private showings
- » Open Houses

THE RESULT
OF SUPERIOR
MARKETING FOR
17402 JACARANDA AVE

Dozens of people at the open houses opening weekend

Over 1,000 views on Zillow, Realtor.com and Redfin

Sold for \$46,000 above asking

Listed \$995,000

Sold \$1,036,000









The Robert Mack Group | 949.209.7309

#### Let the Robert Mack Group help you with your next BIG lifestyle change...









#### Robert Mack

Broker Associate (949) 209-7309

robertm@robertmackgroup.com www.robertmackgroup.com

CalBRE: 01734565

This is not intended to solicit listed property. If your property is currently listed for sale with a broker, please disregard. Equal Housing Opportunity.



#### Who you work with matters!

A home is worth what a buyer is willing to pay for it. The wrong agent and the wrong strategy will cost you thousands of dollars. Call Robert Mack if you're interested in selling while the market is still in your favor!





Request your free home evaluation with NO STRINGS ATTACHED





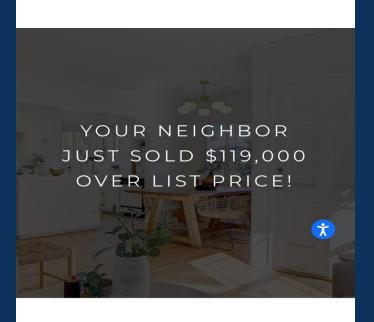
### Attention: Turn one into 2 listings?

- 8. Invite all neighbors to your next "Home Selling Seminar".
- A letter (hand addressed and hand stamped) magic buyer letter.We have more buyers and no inventory.
- 10. "Did You Hear About Your Neighbor" mailer with a QR code

# Did you hear about your neighbor?



5,700 mailed. 1952 scans. 37 full form fills. 1.89%



#### HERE'S THE STORY...



YOUR NEIGHBOR CALLET US...

...looking to make a move out of state, and wanting to maximize the value of their home

a stephanieyounger.com







#### HERE'S THE STORY...

YOUR NEIGHBOR CALLED US...

...looking to make a move out of state, and wanting to maximize the value of their home.

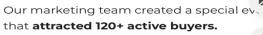
WE GOT TO WORK



0% FINANCING

Our clients didn't have to come out-of-pocket for their home makeover by using our interest-free financing.

A BUZZWORTHY LAUNCH



MULTIPLE OFFERS

3 days after the launch event we received 8

■ stephanieyounger.com — Private

#### MASTERFUL NEGOTIATION

Our listing team used an offer deadline to create urgency and countered the strongest offers on price and terms.

#### FAST & EFFICIENT ESCROW

Our escrow team handled every step of the process and was able to close in 12 business days - 50% faster than usual.

#### SUCCESSFUL CLOSE



Through our comprehensive process and team of specialists, we helped our clients achieve 25% more per foot than the most recent comparable sale.

#### 8429 REGIS WA'

Our team's marketing strategy and implementation resulted in these swee results:



■ stephanieyounger.com — Private

## 8429 REGIS WAY Our team's marketing strategy and

Our team's marketing strategy and implementation resulted in these sweet results;

\$119,000

Over The Asking Price

11

X

Offers

8

Days on Market

\$1,418,429

Sold Price



\$1,189



Price Sold Per Sq Ft

■ stephanieyounger.com — Private

48,673

Total Media Views

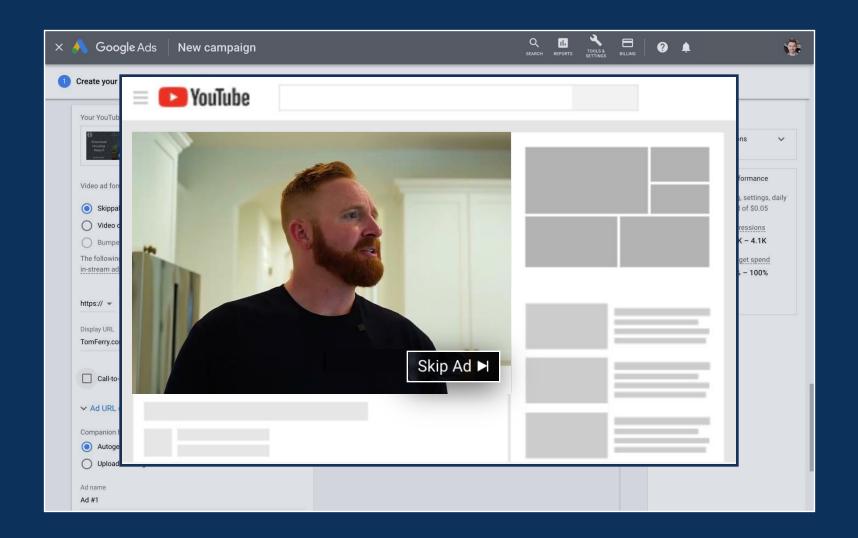
### DO YOU HAVE A SIMILAR GOAL?

Let's chat.

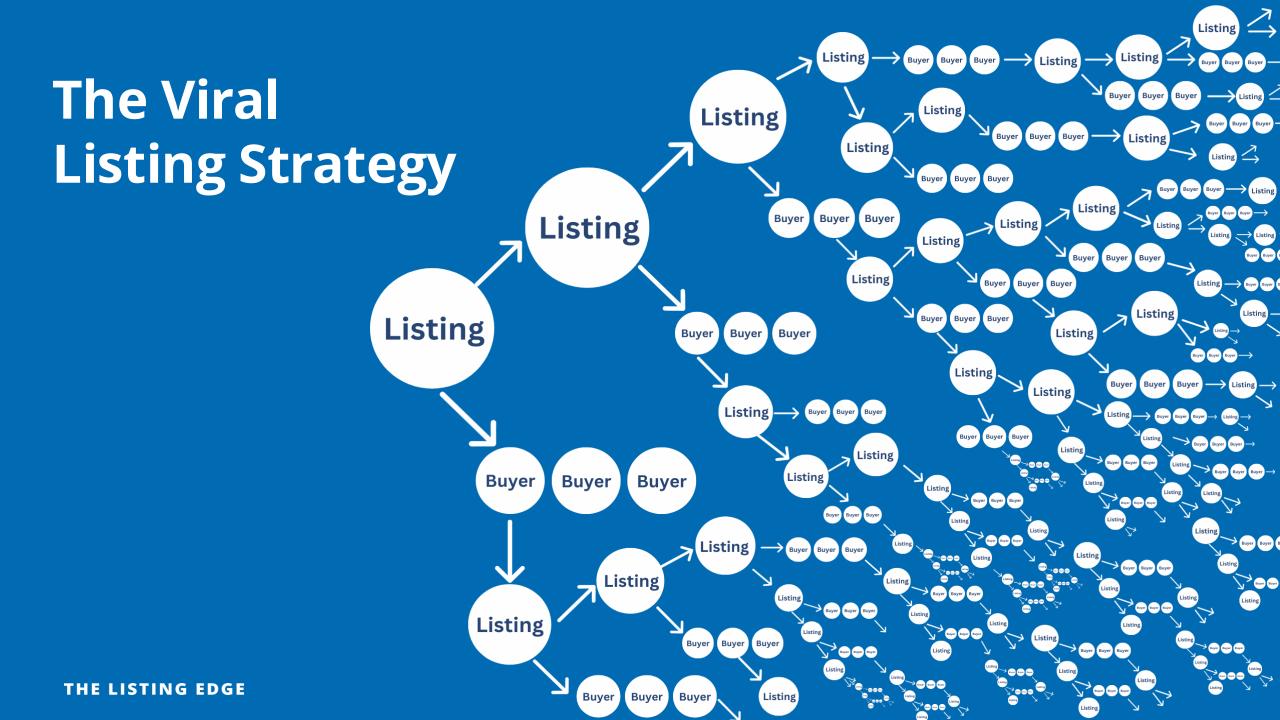
Name	X
Name	
Email	
Email *	
Phone	
Phone	
Address	
Address	•
By providing The Stephania You	

information, you acknowledge and agree to our <u>Privacy Policy</u> and consent to receiving marketing communications,

### **YouTube Commercials**

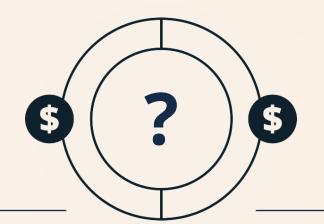








# What's my REAL Potential



# What are my two biggest personal expenses?

# Biggest Expenses





# DECIDE and FULLY COMMIT



# Break

LISTING EDGE V

### Jason PANTANA



# 5/5/4

# THE LISTING EDGE





### What are my personal goals for the next 90 days?

Relationships?

Health?

Spirit?

Savings?

Contribution?



What are your 3 most important goals for the quarter?

### What are you committed to in the next 12 weeks?

#### **HEALTH**

- Get your bloodwork done
- Commit to losing weight
- Exercise
- Kill alcohol
- Daily meditation/ Kill stress

#### **FINANCE**

- Cut dumb spending
- Create a P&L
- Have ChatGPT analyze it (redacted)
- Post your pre-tax profit goal everywhere

#### **BUSINESS**

- Improve your skills (revision)
- Improve your innovation (AiM)
- More appointments, more listings repeat (listing leads)
- Improve your communication skills

### Get It Up & Visual:

#### 1 PROFITABILITY +0 35% - LIST 500 PROPERTIES - ADD 48 AGENTS

SALES	OPERATIONS	MARKETING	RECRUITING	FINANCE / LISTINGS
・41 Units, 170M volume, ・介 Carversian by 5%	Scale for 10 new agents/month     streamline training platform     operationalize conversion	2 transactions for every listing     1'1- conversion of database     50 clased deals from social media	· +24 legacy agents	
Conversion Tracking System Trainval - Lessens Trainval - Video Support Lead Rotation Management Mentor Trainving Establish Tles Vidual for bollpen Tracking System Hive ISA Train ISA	Trainual - Onboarding Trainual - New Agent Training Trainual - Exp Agent Training Trainual - All JMO Processes KPI Tracking System Campaigns for Zip codes Cognito Sold Coan Google Voice Last Pacs ISA System(c) Action Plan-Buyer Under Contract Action Plan-Seiler Under Contract Agent Checklist   Task Perminders Coale Dial Google Pencius	Action Plans below Sciller Norther Sciller Sciller Sciller Sciller Sciller Sciller Sciller Science Sciller Sci	_ calls per day _ interviews per week @1 event	SIGN - CTE Tracking System peterrals Legary pod Leaders 2028 Budget List to Uose process refinement supra   suga pick up utent og live email Stack until closing Caption vault Listing Coordinator Hire



Jamie McMartin

Busine Englis quarantee. Busines - Leaking at homes Busines - Classing table.

"Remember, if it's not in my schedule, it doesn't get done!"







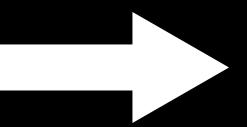
### Reimagine My Schedule

- 1. A morning routine that fires you up! (capture on social)
  - Exercise
  - Mindset Gratitudes, Prayer, Learning, Check-ins
- 2. Office at the same time (Discipline)! (capture on social)
- 3. Business morning routine
  - Daily hot sheets (capture on social "Did you know?")
  - Role play
  - 5/5/4/2
- 4. Managing your business, transactions, marketing
  - (capture on social)
- 5. Going on appointments
  - (capture on social)



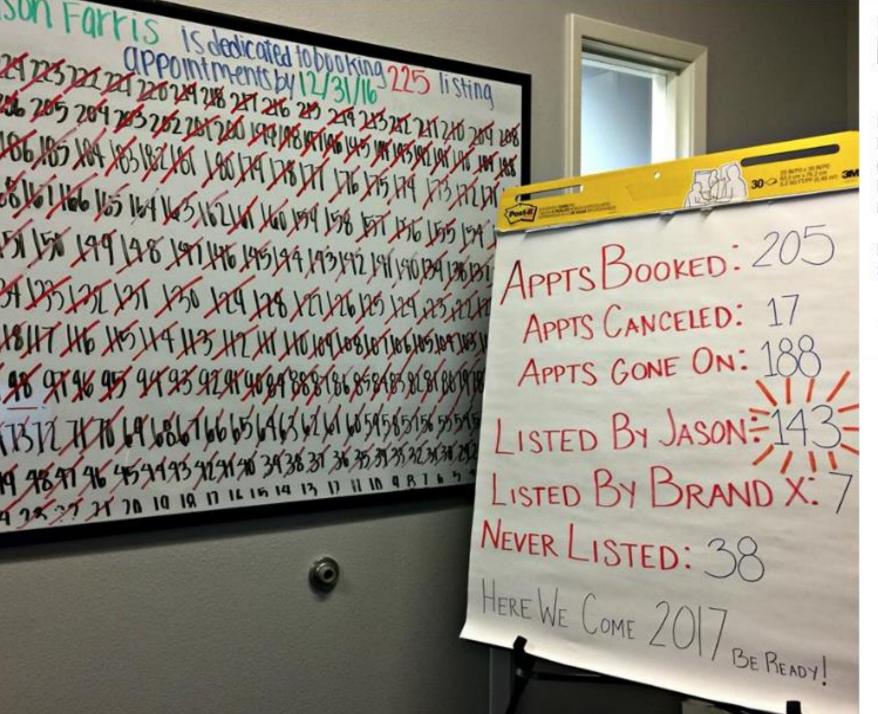
- 1. Weekly Dashboard Review/Commitments
- 2. Weekly Marketing Meeting
- 3. Weekly Sales Improvement Meeting
- 4. A Focused Weekly Coaching Session

# When we MEASURE PERFORMANCE,



Performance Improves







Follow · January 6 · 41

I was asked to post my final numbers from my 2016 individual listing appointment goal board here in this group (previously posted in Elite group) - I hope it inspires you. I'm excited for the new year because now I truly know what is possible.

I am over flowing with gratitude! Big thanks to Steve, Tom and the entire TF community.

Like Comment





## The 3 most important checklists

#### **Daily Checklist**

Powerful morning routine Market intelligence (daily hot sheets, showing time, interest rates) (Team) huddle-up (what's our outcomes for today?) (Team) role play *(objection)* handling & Role play with REVii Hours of Power | Follow-ups (5/5/4) & post that I did it! Meet with my TC/assistant & review all under contracts Pending/Listing check-ins 2 social posts on all channels Afternoon follow-ups Go on (x) appointments daily

#### Weekly Checklist

Film 1 to 2 shows	All seller's follow-up
Study competition	Manage / execute marketing plan
Review my #'s (week, month, year)	Book (x) appointments
Coaching sessions	List (y) homes
Powerful skill development	Sell (z) homes
Team meeting	Close (a) houses
Review projects (Do/Doing/Done)	Preview properties for clients
Project "do" time (working on my business)	Virtual / open house / mega open house pre

# COMMIT TO

# Why Don't I Really Play Full Out?





The Addiction to...

### OPINIONS OF OTHERS









What would my business look like, playing at Level 10?









THE LISTING EDGE