Kristi **JENCKS**

Helping you show up with competitive value and confidence

@KRISTIJENCKS

@kristijencks



@kristijencks



Great Presentations

Build rapport, create trust, and make it fun or easy



Show competency, Reduce stress, and save the seller time



Save the seller money, Negotiate, and guarantee an incredible outcome

The Heart

Build rapport, create trust, and make it fun or easy

- Pre-appointment interview
- The walkthrough "Tour"
- Storytelling
- Asking for the business

Initial Consultation

Heather Murphy Group - Savannah, GA

- In-depth phone interview looking for client needs, goals, and timeline
- Gather comprehensive property details and assess client's market knowledge.
- Utilize **DISC** profiling to tailor the approach to each client's communication style.
- Helpful marketing questions:
 - What attracted you to this home when you bought it?

PEAKER BUREAU

- What is your favorite feature of the home?
- What do you like most about your neighborhood?
- What are some nearby attractions and amenities?
- What would you change about the home?



@heathermurphyrealtor 2024 totals 255 units \$108M volume

Since Dec 13 listings taken 7 coming soon

8 list appts scheduled this week 30 pending

@kristijencks

Listing Appointment Preparation (screenshot this 🔯)

Phone Transcript: Upload to Al

I'm uploading a call transcript with a potential listing client. Please identify the client's personality profile and communication style, paying attention to any preferences, pain points, or priorities they mention. Also, provide insights on any specific objections, reservations, or motivations they expressed that I should address.

Offer tailored strategies to help me build rapport, present my services in a way that resonates with them, and address any unstated concerns that may impact their decision.

Email & Text Communication (screenshot this 🔯)

Please analyze the client's personality and communication style based on the following email and text exchanges to help me adapt my approach. Here are the copies:

- **Email Samples:** [Paste email text here]
- Text Message Samples: [Paste text exchanges here]

Based on these messages, please identify any personality traits or preferences in how they communicate. Specifically, I'd like to know if they appear to value efficiency, detail, relationship-building, or show signs of being direct, hesitant, or curious. Any additional observations on their tone, responsiveness, or word choice that could help me improve my approach during our listing appointment.

Gather Intel from Social (screenshot this 🔯)

"Please analyze my client's social media profiles to identify any insights about their lifestyle, values, and preferences. Here are their profiles and/or observations I've noted about them:

Social Media Profiles/Links: [Provide links here]

Observations: [e.g., noted interests, family details, types of posts they frequently share, or specific interactions related to lifestyle or hobbies]

Please summarize any patterns in their interests, values, or preferences that would help me tailor my listing presentation to their personality and priorities."

Build the Presentation (screenshot this 🔯)

"Using the emails, texts, phone call transcripts, and social media details I've provided, please summarize the key insights about the client's personality, communication preferences, and any values or priorities you can infer. Here's what I'd like you to cover:

- **1. Personality Profile**: Summarize the client's personality traits (e.g., detail-oriented, resultsdriven, relationship-focused, etc.) based on their communication style and content shared.
- **2.** Communication Preferences: Describe their preferred style of communication, such as direct and efficient, informal and friendly, detail-oriented, or high-level.
- **3. Emotional or Motivational Cues**: Identify any values, motivations, or concerns you can infer that may influence their decision-making or expectations for the listing process.
- 4. Approach Recommendations: Provide actionable steps on how I should adjust my approach during the listing appointment to best accommodate their personality and communication preferences. This could include recommended tone, level of detail, pacing, or specific techniques to build rapport and address any concerns.

Please include any other observations that could enhance my understanding of the client and optimize my approach to ensure they feel heard, valued, and understood during the appointment."

Build Your Presentations with Al



Voice Memo IOS

Live Transcribe Android

SPEAKER BUREAU

Plaud

The Mind

Show competency, reduce stress, and save the seller time

- Pre-Listing email
- Data analysis
- Marketing
- Communication
- Reviews



Pre-Listing Appointment Email

Kristine McKinley - Orlando, FL

- **90% of sellers will click on the links** and study the videos and photos.
- Youtube channel property tours, **Chick Chat episodes**, and videos about **neighborhoods and local data**.
- Sellers **learn her personality before meeting**, and hear her knowledge. Create **rapport** before she shows up.
- **Custom** video intro with trackable links allow her to see what they engaged with.



@therealestatechicks

2024 totals 46 units \$22.5m volume

YTD 6 listings taken



Communication

Kristine McKinley - Orlando, FL



Thank you for your time on the phone today.

We like to send a "snippet" of information about our team, WHO we are and HOW we have efficiently sold homes in the Greater Orlando area since 2004. Please know we will go over our experience and processes in much more detail when we meet at your home

Experience

"Full Serv

Tried & Tr

Create a Pre-Listing Appointment Process

Expert - Marketing, Negotiating, and Communicating

- · Professional HDR photography
- · Professional video of the home if applicable like this one
- Personal property website via <u>OrlandoRealEstateChicks.com</u>
- · Buyer database "matching" program that matches your home with thousands of buyers who have registered on our website
- Mega open houses will be used to market your home on the first weekend on the market. This has yielded the best response.
- · And 17 other important marketing items we will go over at our appointment

The Tour

CO

Τo

po

Sit

Ali Thompson - Temple, TX

- Be early & "exude positive energy and smile"
- Greet the sellers find something to **genuinely love and**



- Language "When you list with me..."
- Share **Examples** Making the bed...
- Language "What this means to you is..."



o**nhomes** tals

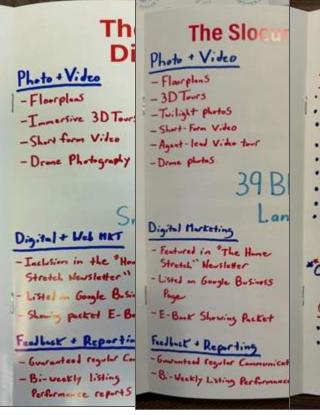
Personalized Marketing

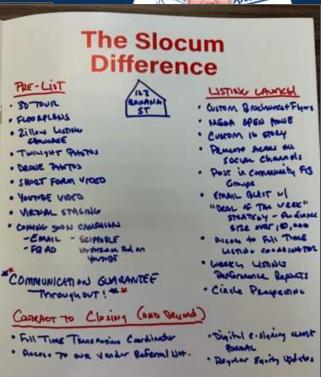
YOUR MARKETING PLA

In real estate marketing, there's no one-size-fits-all approach. Ea home is unique, and it's our goal to make your property stand o ensuring it attracts the right buyers and achieves its true value.

Of Course Marketing

Strategic Pricing Database Alerts Legal Complian Zillow.com PROVIDE FEEDBACK COMPELLING PROPERTY DESCRIPTION Personalized Branding Copen Houses MLS Professional Photos





The Wallet

Save the seller money, negotiate, & guarantee an incredible outcome

- Pricing Strategy
- Negotiation
- Guarantees
- Case studies



Pricing Strategy Slocum Home Team - Warwick, RI

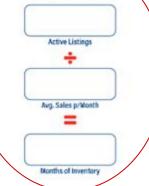
TODAY'S MARKET CONDITIONS

Do you know what's going on with your local real estate market?



MONTHS OF INVENTORY

A key metric that helps to understand the balance between supply and demand in the housing market. It's a valuable tool for gauging the temperature of the real estate market, helping both buyers and sellers make informed decisions.



INTERPRETING THE NUMBER:

Sellers Market (1-3 Months): This means there are fewer homes for sale relative to the number of buyers, which often leads to higher prices and quicker sales.

Balanced Market (4-6 Months): Market is neither heavily favoring buyers nor sellers.

Buyers Market (6+ Months): This scenario indicates that there are more homes for sale than there are buyers, which can lead to lower prices and homes staying on the market longer.

HOW DOES THIS IMPACT YOU?

Pricing Strategy: In a seller's market, demand outstrips supply, and you might price your home more aggressively, potentially oven above the market rate, as buyers compete for fewer available properties. Conversely, in a buyer's market, you might need to price your home more competitively to attract interest.

Negotiation Leverage: In a seller's market, you might find yourself in a position to receive multiple offers, or even offers above asking price, and you can negotiate more firmly. In a buyer's market, you might have to be more flexible or willing to make concessions. Expectations on Sale Timeline: In a market

with low months of inventory, homes to to sell faster. If the months of inventory high, you might need to be prepared for longer sale process, which can impact plans, especially if you're looking to buy another property or relocate.

Understanding Buyer Behavior: In a ma with high months of inventory, buyers r feel less pressured to make quick decis and might be more inclined to negotiat aggressively. Conversely, in a market with low inventory, buyers are often mo motivated to act quickly and decisively.



@slocumhometeam

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- 1.5	MONTHS OF INV	ENTORY ANALYS	s alisting book ¢		£.,	•
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DATE		1-Feb-23 Prepared By: Nick Slocum				
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LOCATION		ACT	SLD	NO. MOS	SLD/MO.	MOS OF IN
Target Area		1 1	23	146	2 12.17	1.

Indepts Market Landstown

Negotiation

HOW TO PRICE YOUR HOME

PRICING IS EVERYTHING

backing end

As the pyramid graph illustrates, more buye purchase their proper at market value rather above market value. +15%

10%

End to not

3 POINT PRICING STRATEGY

1. PRICE ABOVE MARKET VALUE 2. PRICE AT MARKET VALUE

Pres: Find the perfect buyer and set a new value for your home & neighborhood Com: Not finding a buyer, extended time on market, price seductions & losing leverage to the buyers. Pros: Increase chances of showing up in online searches for buyers who can afford your home, appealing to other agents, low chances of uppraisal issues.
Cons: The lealing of are you leaving money on the



@slocumhometeam

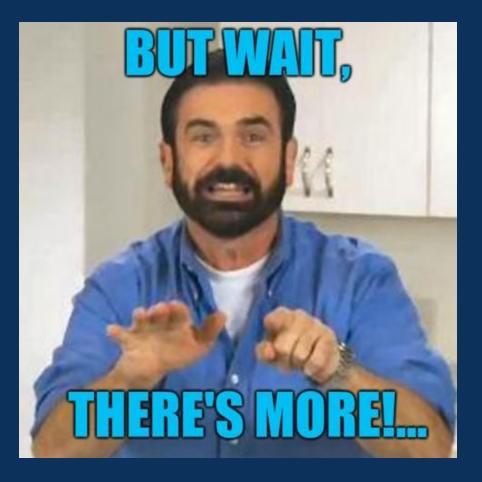
Track & share your Numbers







How to Police Your Human



Post Listing Appointment & Al Hunter Kirkman - Atlanta, GA

• Note taking during the appointment

- \circ Assistant
- Client
- Details
- Promises
- Export the transcript
- Upload to your favorite Al
- Review report
- Send seller meeting summary
- Continue to assigned tasks
 - Do what you promised to do!



@hunterkirkman

Pro Tips to Analyze your Presentation

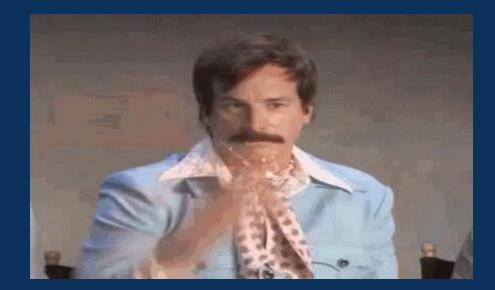
🕗 Time & Faster



🧐 🧇 Mental Sanity



Easy



My gift to you

The Listing Presentation Audit Checklist



Use this checklist to assess and enhance your listing

presentation, ensuring it effectively connects with sellers and increases your chances of winning the listing.

I. Preparation Before the Presentation

1. Pre-Qualifying Sellers

- Do you have a system to pre-qualify leads, gathering information about their motivation, timeline, and needs?
- Are you using tools like a Seller Lead Questionnaire to uncover valuable insights about the seller's goals and priorities?

2. Personalization

- Is your presentation customized based on the seller's unique circumstances and preferences?
- Have you reviewed their communication style through emails, texts, or social media to tailor your approach?





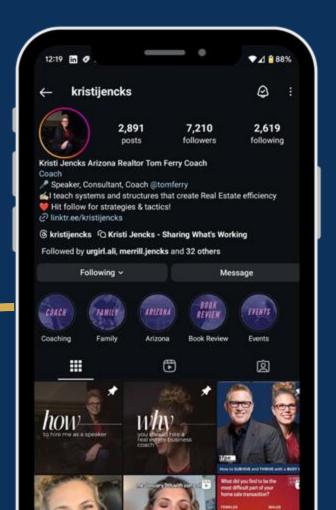
Get the Resources 🐈

DM me "Listing Edge" on

INSTAFRAMEn my profile @kristijencks







@kristijencks

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